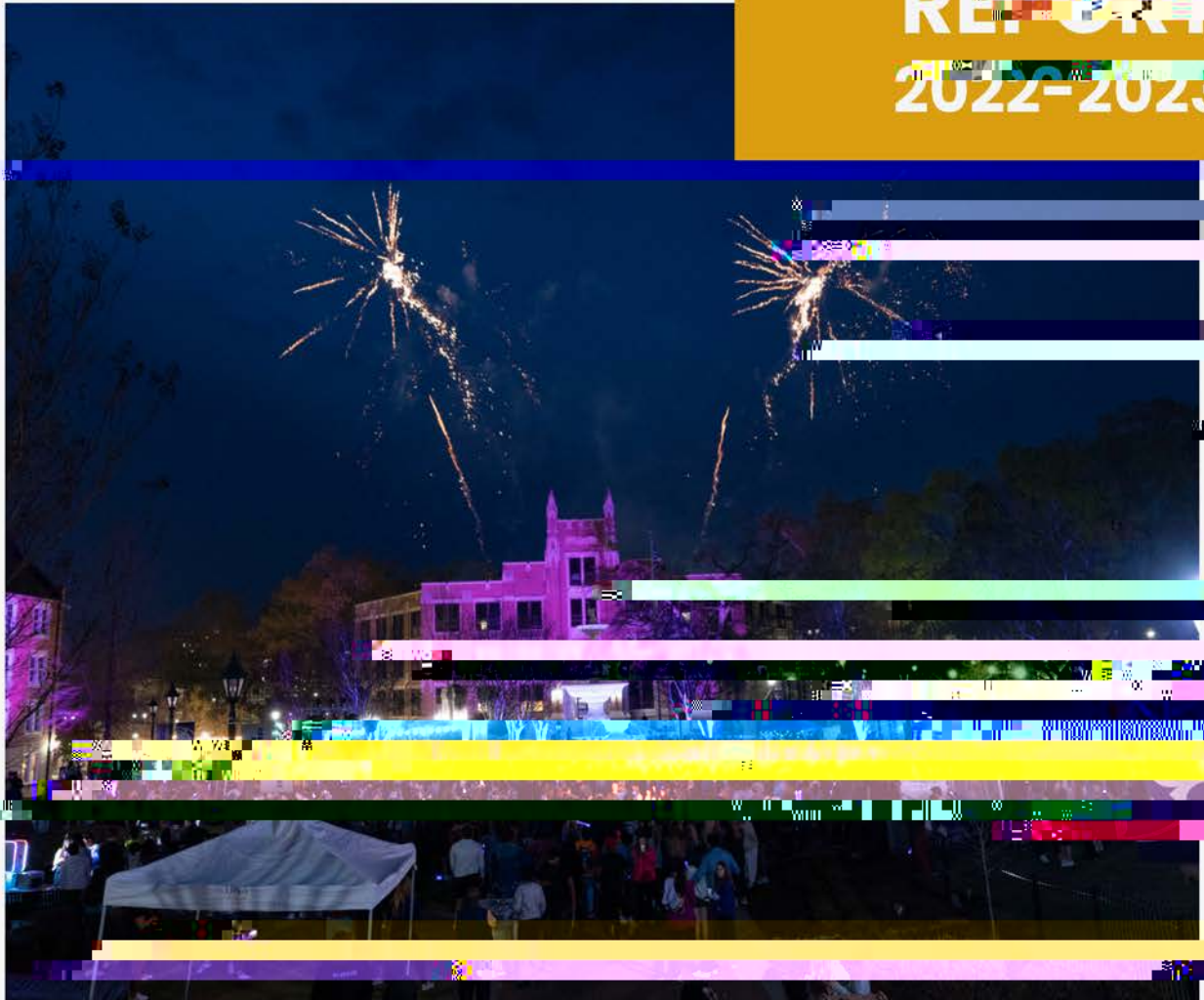


ANNUAL REPORT 2022-2023



Division of
STUDENT AFFAIRS

University of NORTH ALABAMA

TABLE OF CONTENTS



01 Welcome Message

02 Student Engagement

05 Fraternity & Sorority Life

09 GUC Operations

11 Housing & Residence Life

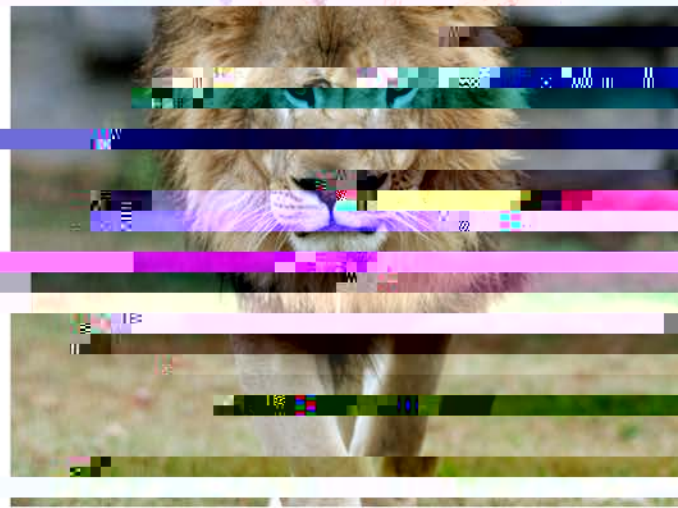
15 Disability Services

18 University Health Services

22 Student Counseling Services

26 UNA Recreation

29 Military & Veteran Services Center



31 Case Management

32 Title IX



Dr. KC White

Vice President for Student Affairs

WELCOME

I'm honored to share the Division of Student Affairs annual report for 2022-2023, which provides a brief overview of the activity and positive impact of the Division. As the University of North Alabama has

consecutive semesters, our retention and graduation rates continue to rise as well. 2022-2023 was an exciting year as we were officially welcomed as an NCAA Division I Athletic program.

The departments that comprise the Division of Student Affairs are essential not only to students' achievement but also to their overall health and well-being. To uphold the aspirations of a healthy, equitable, and inclusive university, we embrace the mission of UNA to be an inclusive, engaged, vibrant, and global with our offerings and our impact. The departmental leaders within the Division are committed to enhance UNA's supportive campus environments, generate thriving communities, and promote well-being; support personal development and health in all aspects of campus culture, across the administration; and create or re-orient campus services.

Our staff has remained unwavering in their commitment to excellence and service. The pages that follow demonstrate the success of the Division in the past year. We are committed to excellence and service ways to enhance relationships throughout the campus community and the shoals.

As we celebrate a job well done, I know that the best for UNA students is yet to come! Thank you for the privilege to serve alongside you.

Roar Lions! *K.C. White*





STUDENT ENGAGEMENT

The Office of Student Engagement has sponsored some of the finest events in UNA history during the 2022-2023 academic year. Whether the events were hosted by the office, funded through student allocations, or organized by the University Program Council, all UNA students were given an opportunity to build community and feel connected to their peers and the university.

Student Engagement fosters leadership through student organizations and activities and creates a vibrant campus community through on-going programming and student experience.

Budget Oversight / Student Allocations

Distributed a total of \$127,639.86 to student organizations for travel and events



Student Engagement

- **Mane Month**
 - 100+ registered events held during Mane

- **Lions Lena a Hana:** 21 community service projects packaged 30,000 meals
- **The Big Deal:** Approximately 2,500



... Campus Center

- working with
- Replaced Presence with Campus Green management services
- Hosted three **Black History Month** events with 200 total students attending



- adopted by student groups and campus departments
- *Additional events and programs:* National Volunteer Week, Volunteer Fair, Intercollegiate Student Organization (ISO) Leadership Training, ISO Presidents Round Table Meeting

Feeding the Hungry

- Hosted **the School Supply Circumstances** Fall and Spring, with 242 students served
- Distributed ~2,200 **grab-and-go food/snack boxes** through: Collier Library, TRS Office, Disability Support Services, **Military Veterans**



- Presidential Mentors Academy
- Two **Meal Plan Scholarships** provided \$1,025 each for a total of 6,000 meals
- 179 **family requests** submitted and met
- 150+ students volunteered time with the pantry
- 21 Perishable Food Day Requests





University Program Calendar

- Featured Events
 - **Spring Concert**
 - First concert since COVID
 - Featured Yung Gravy
 - Distributed 1,748 free student tickets
 - Sold 1,300 tickets to the general public
 - **Miss UNA**
 - Crowned Lauren Voss
 - **Step Sing**
 - Nipsey Hussle
 - Generated \$30,000 in ticket revenue
 - Sold out all three shows
 - Donated \$1,500 to the Ingingo the Pride Family through Nipsey's estate
 - **Homecoming Spirit Challenge**
 - Held from 2021-2022
 - Hosted six events with approximately 1,121 total students attending
- Additional events:
 - Hosted 52 additional events with 3,900 total students attending





FRATERNITY & SORORITY LIFE

Fraternity and Sorority Life has undergone organizational changes with an inaugural Director of Fraternity and Sorority Life and becoming its own entity within the Student Engagement portfolio. Organization structure and communication have been the goals of FSL this year, which are also the genesis for forthcoming changes in event policies and practices.

Programming for this academic year focused on career building, triazing prevention, and sexual assault awareness, all of which are crucial topics for today's student population. Additionally, this year marks the 50th anniversary of Fraternity and Sorority Life at UNA. This provides an opportunity to establish strong lines of communication with alumni across the country in hopes of establishing stronger connections with them.

16 student leaders attended the Southeastern Greek Leadership Association conference in Atlanta, GA, February 9-11. (photo above)



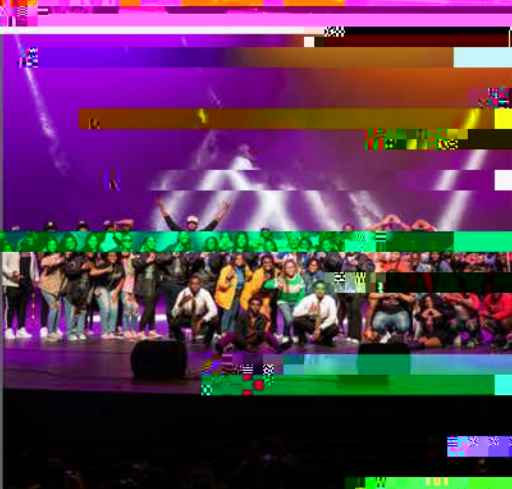


50

YEARS OF FRATERNITY AND SORORITY LIFE AT UNA

HIGHLIGHTS

- The **50th anniversary of Fraternity & Sorority Life at UNA** will be celebrated in 2023.
 - In Spring 2023, the **Phi Kappa Phi Honor Society** and **Phi Kappa Phi** celebrated their 50th anniversary and were chartered at UNA.
 - Five IFC fraternities (Alpha Tau Omega, Phi Kappa Phi, Sigma Chi, Phi Gamma Delta, and Sigma Chi) will celebrate their 50th anniversary in 2023.
 - **Homecoming 2023** will feature the 50th anniversary of FSL at UNA, including a dedicated **Greek Alumni Tent** at homecoming on September 30th. This collaboration is possible through a partnership with the Offices of Alumni Relations and Advancement.
 - A formal celebration is in the planning process now, with an estimated date for the event being late Spring 2024.
- Current **UNA Greek Membership** as of May 15, 2023: 824 students
 - College Panhellenic Council (CPH): 503 students
 - Independent Greek Council (IGC): 79 students
 - Interfraternity Council (IFC): 220 students
 - National Pan-Hellenic Council (NPHC): 222 students
- **Grade Report Highlights for Spring 2023**
 - All Fraternity/Sorority Life GPA:
 - Fall 2022: 3.223
 - Spring 2023: 3.310
 - 12% (820/7,039) of undergraduate students are fraternity/sorority members
 - 12% (820/7,039) of undergraduate women are sorority members
 - 11% (282/2,600) of undergraduates from the state of North Carolina are members
 - 48% (394/820) of fraternity/sorority members earned 3.5 or higher GPAs.
 - 21% (175/820) of fraternity/sorority members earned 4.0 GPAs.



FRATERNITY and
SORORITY LIFE

Recruitment Updates

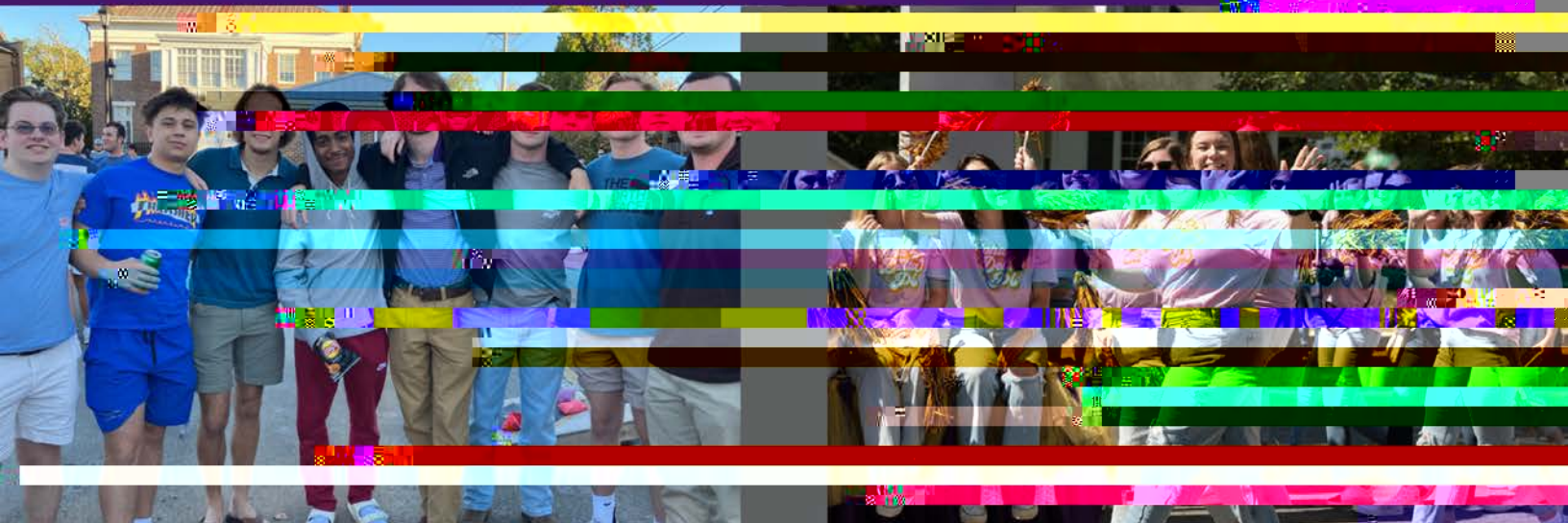
- Pannelenic Preview Day was Saturday, September 1-4, 2023. Registrants along with their families toured the Appleby East and West chapter floors and met each chapter's officers.
- Evaluated and moved formal recruitment dates back to increase the recruitment process.
- Four new chapters (Alpha Zappa Alpha Sorority, Inc., Alpha Phi, Alpha Fraternity, Inc., Phi Beta Sigma Fraternity, Inc., and Zeta Phi Beta Sorority, Inc.) added new members in Spring 2023.
- Kappa Alpha Order began its expansion efforts in Spring 2023, and starters from the headquarters will be moving to campus in Fall 2023 to recruit new members.
- Omicron Psi Phi Fraternity, Inc. is in the process of returning to campus as an active organization, and they will be recruiting new members to their chapter in Fall 2023.
- Phi Kappa Theta held a Fund Drive on February 27, and raised \$1,500 for their council.

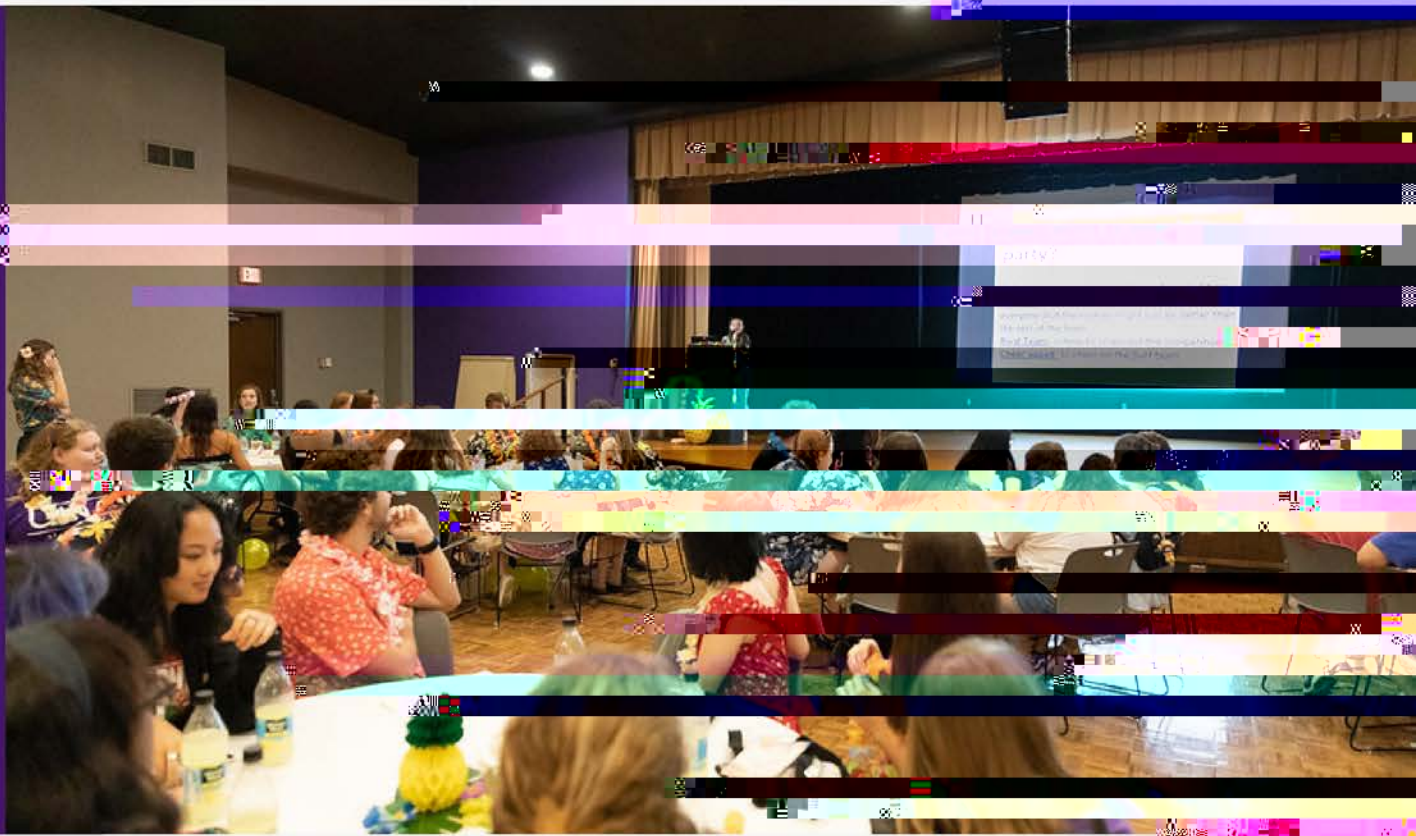




Programming Highlights

- **Resume Building Event, March 7:** The university Success Center and Office of Student Leadership were present to educate members on proper resume formatting and to provide information on the job application process. The goal of assisting members in obtaining post-graduate careers.
- **Sexual Assault Awareness Month Care Pack and Event, April 11:** Chapters donated hygiene items throughout the semester and assembled care packages at the event that were then donated to One House of the Shoals.
- Alpha Sigma Phi fraternity has been approved by their Grand Council to charter (expansion efforts began in Spring of 2021) and will officially become the **Kappa chapter of Alpha Sigma Phi** with an installation ceremony taking place in the Fall 2022 semester.
- **Basted Day Award for Graduation Celebration on May 12:**
 - Awarded President and Mrs. Kitts with the Basted Day Fraternity and Sorority Life **Campus Champion** award to recognize their support and dedication to FSU at UNA.
 - Awarded **Green Cap** to Phi Mu in recognition of their achievement in earning the highest number of Greek Points throughout the academic year.





GUC OPERATIONS & EVENT MANAGEMENT

The Guillot University Center (GUC) welcomed over 60,000 guests in 2022-2023 including those attending University Program Council (UPC) events, Student Organization (RSO) events, GUC Haunted House celebration, the Esports Smash Brothers Tournament, and many annual and induction ceremonies.

Top GUC usage this year:

- 28.13% → Academic Affairs
- 15.7% → Fraternity and Sorority Life
- 12.8% → Registered Student Org
- 9.7% → College of Arts, Sciences, and Engineering
- 9.5% → Student Affairs
- 5.4% → Off-campus referrals

In 2022-2023, the GUC Operations Student Event Staff consists of 100% of intern students.





HIGHLIGHTS

1

Game Room

- Created an oversight committee (including student representation, Housing & Residence Life, International Affairs, Kinship, and the UPO) to oversee expenditures and ensure accountability to the UNA community
- Began promoting the Game Room as a social hub for students and staff to engage with students
- Purchased a new game system and surveyed for more popular games to offer the students
- Identified an accessibility issue for students with mobility disabilities and took steps to rectify the entrance issues with the addition of a chair lift beginning May 15, 2023
- The Lion's Den hosted 9 tournaments and 3 events/parties. Tournaments had an average of 17 competing teams, with 100-150 visiting/supporting/playing other games. Events/parties averaged an attendance of 128 students, with Halloween parties averaging 41 people.

2

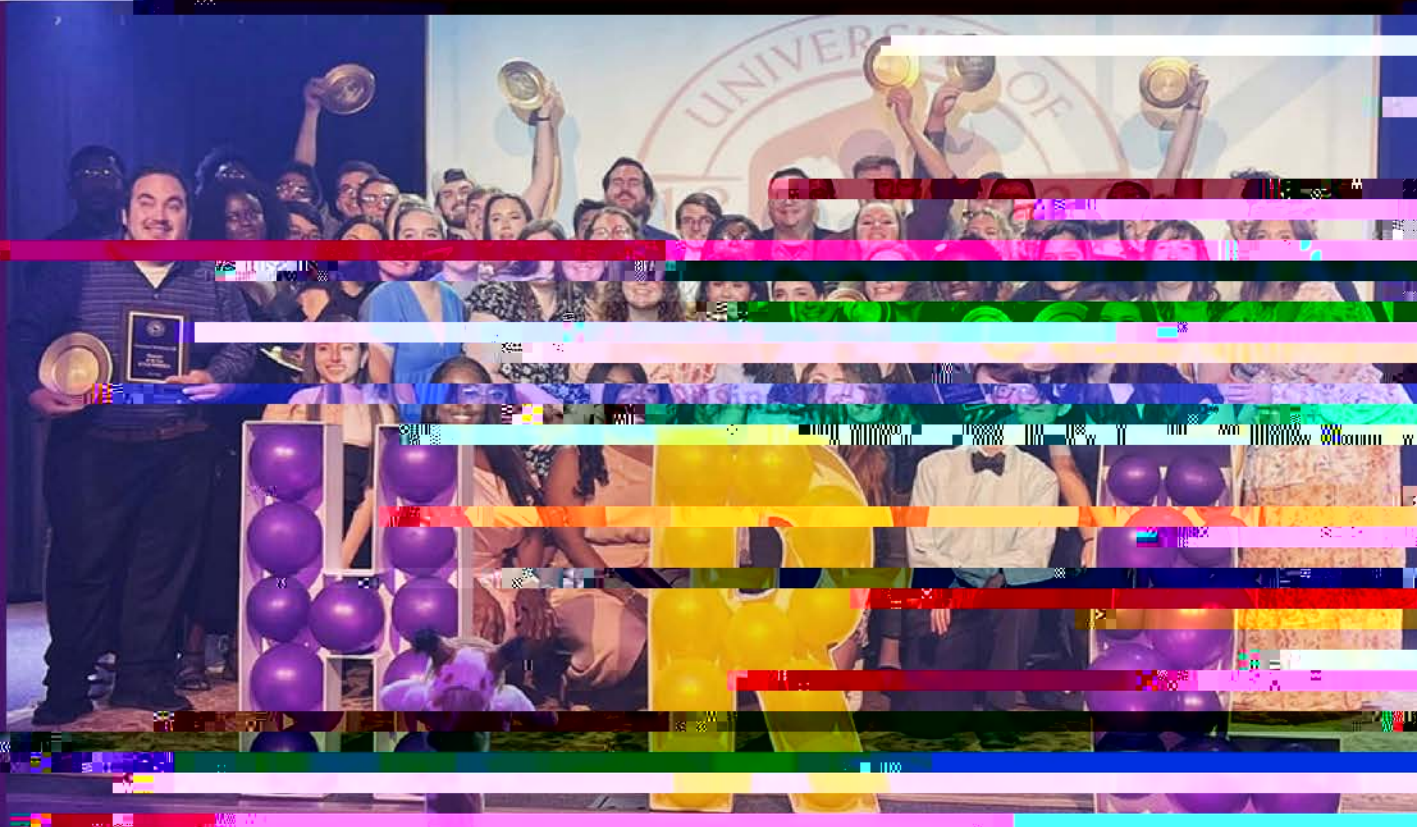
Main Room

- Completed a self-study to identify areas for improving services and streamlining operations by tracking all packages through one service
- Switched to cashless operations
- Identified areas of structural and cosmetic improvements to increase quality of service beginning phase one in May 2023

3

Guillet University Center

- Purchased cameras to create a security system
- Meetings in the Performance Center with the main building engaged members of the UPO and the UPO
- Installed signage (Guillet University Center) to identify the building and assist guest



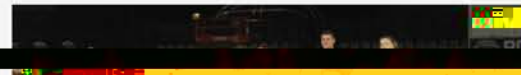
HOUSING & RESIDENCE LIFE

Housing & Residence Life (HRL) welcomed a record-setting number of residential students in the 2022-2023 academic year. Over 2,200 students representing athletics, the Honors College, 50+ different countries, and a wide variety of academic studies chose to make the campus of North Alabama their home. This exciting increase of students allowed us to expand our housing selection by adding three additional properties as options for students. HRL strives to encourage and enable our students to become engaged, and socially responsible representatives of UNA.

	2023-24 as of May 22, 2023	2022-23 as of May 22, 2022	2021-22 as of May 22, 2021	% Increase 5/22/22 to 5/22/23
Returner Applications	1,270	919	724	74.51%
New Student Applications	970	866	653	12.00%
Total Applications	2,240	1,785	1,377	25.50%

Fall 2022 saw a 25.5% increase over the previous year in students living in





Occupancy & Demographics

- Assignments Fall 2023: 2,118
- This was a 12.06% increase over the 1,890 residents this living community in Fall 2022
- Female: 1,281
- Male: 837
- Student Athletes: 226
- Honors Students: 461
- International Students: 151
- Countries Represented: 54
- Freshman: 814
- Sophomore: 451
- Junior: 376
- Senior: 319
- Graduate students: 104
- English as a Second Language: 134
- Post-Baccalaureate: 8

Residential Education Plan

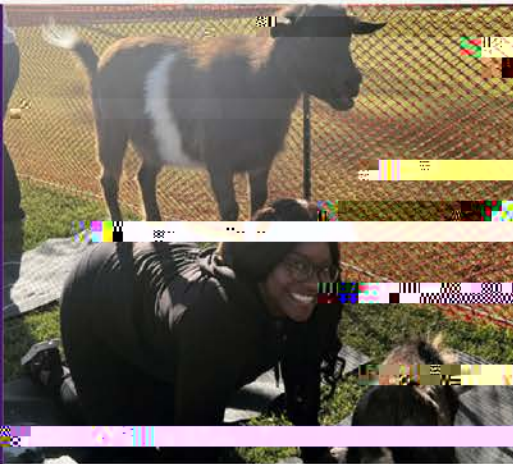
- Participant Count: 4,276
- Events / Opportunities: 72
- Academic Exchange: 10
- Community Engagement: 35
- Social Responsibility: 16





Notable Programs

- **After The Fire:** All first-time residential students were educated on the importance of fire safety and residential fire drills. Two survivors of the Seton Hall fire in 2000 shared their story of bravery and appreciation for the importance of fire safety in residential areas of study.



- **Play:** Play events welcome students on their first weekend of living at UNA, providing an opportunity for students to make friends and welcome their arrival.



- **Walked Ground:** Contributions of brick facades and statues across campus in the threads of vignettes of Dean Minnett, Ellie Trustee Wendell W. Gunn, Kiana Joseph, Bobby Joe Pride, Ernestine Davis, and the numerous individuals that were instrumental in building LaGrange College.



- **Legacy Museum:** 25 students traveled to Montgomery, AL, to visit the Legacy Museum. From Ernestine Davis and the Center for Social Inclusion.

- **Network:** This partnership with Student Engagement and the Mitchell-West Center for Social Inclusion allowed students to explore service and community relations within the circles.

- **Pop-Up Advising:** Housing & Residence Life partnered with the University Success Center residential areas. This allowed students to seek resources in their area of concern at times of day that were outside of normal operating hours. This was a very successful academic initiative that we look forward to developing further.





UPDATES

1

Noala Heights

- Noala Heights opened in August 2022. This provided more than 100 beds for our graduate international students.

2

Cypress Flats

- Cypress Flats Buildings 1 and 2 opened in August 2022. These luxury apartments housed 20 students in 2022-2023 with another 28 beds coming in Fall 2023.

3

Noble's Crossing

- Noble's Crossing Building 1 opened in August 2022. These newly renovated apartments housed 24 students in 2022-23 with another 24 beds available in Fall 2023.

4

Bellamy Florence

- Entered into a temporary partnership with the private owner of newly renovated property Bellamy Florence for the 2022-2023 academic year.

5

Cedar Arms

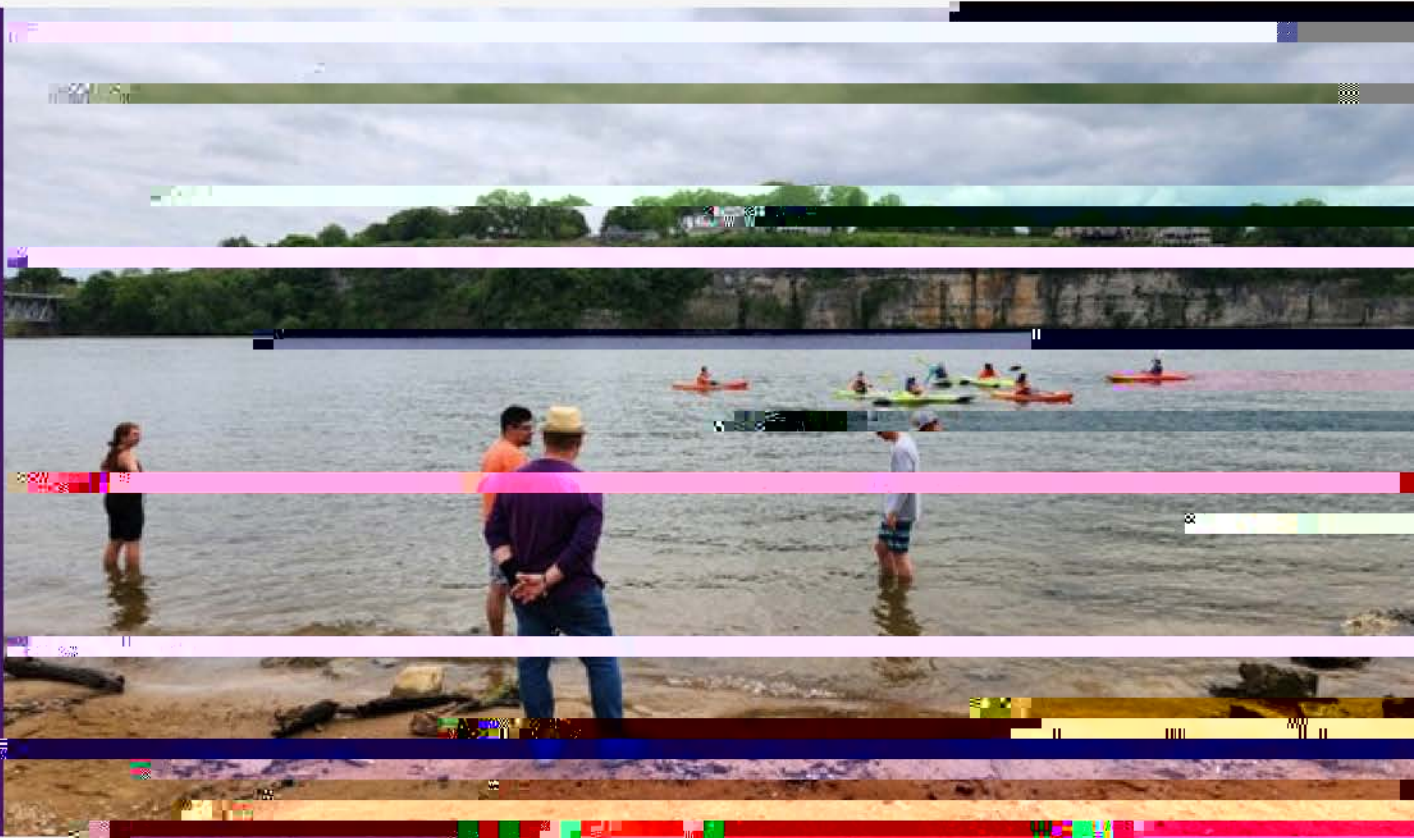
- Formed an agreement with the private owner of newly renovated property Cedar Arms. This development is within walking distance of campus and will house 48 students.

6

Gilbert Court

- Formed an agreement with the private owner of newly renovated property Gilbert Court to house 48 students. This development is also within walking distance of campus and will house 48 students.





DISABILITY SERVICES

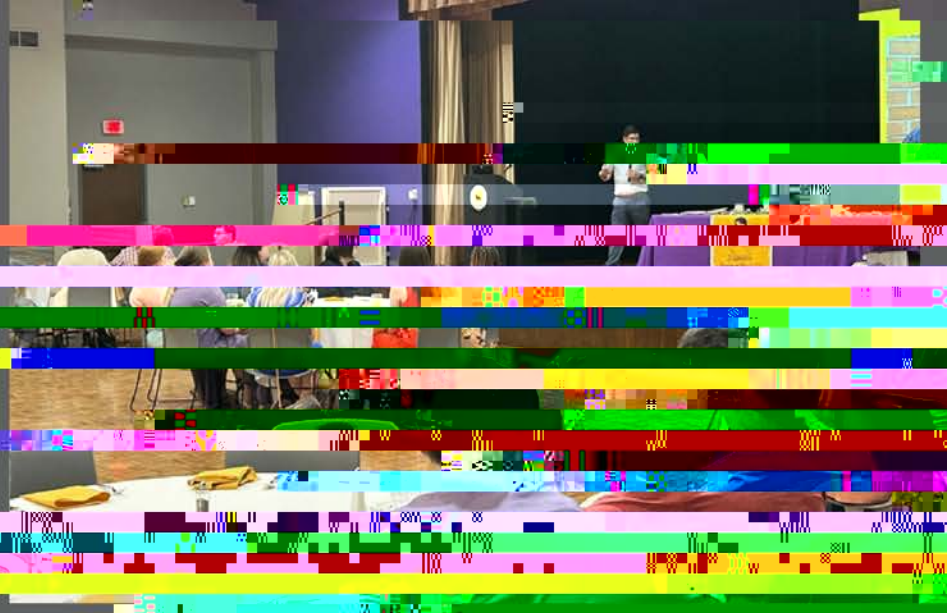
The 2022-2023 academic year brought change and growth to the Disability Support Services (DSS) office unlike ever before. We started the academic year with 401 students registered with the office and ended the year with 570 students registered, giving us a success rate of 81.0% over the course of the academic year. 69 students graduated. Not only did DSS increase the number of individual sessions held with students, but DSS also provided additional educational programs.

The DSS office hosted 128 programmatic events and 2,015 in-office individual and group combined appointments. A variety of topics were brought to meet students' needs. It continues to be the goal of DSS to bring awareness to disability, diversity, inclusion, and equity to our campus community.



DISABILITY SUPPORT SERVICES ADA COMPLIANCE

University of NORTH ALABAMA



HIGHLIGHTS

1

DSS By the Numbers

- Fall 2022: 401 students registered
- Spring 2023: 370 students registered
 - 81.8% student retention from Fall to Spring
 - 69 DSS students graduated in 2022
- 2,015 in-office individual and group appointments

2

Educational Events

- 1,059 individual and group programming
- Events include partnerships with Student Counseling Services, the Office of Health and Well-Being, the Mitchell-West Center for Social Inclusion, the Career Center, the Department of Mathematics, the Office of Student Engagement, and the Department of Psychology
- Topics covered included advocacy, financial literacy, time management, study success and support, mindfulness/stress relief, and education about our office, accommodations, and the Americans with Disabilities Act of 1990 (ADA).





Achievements

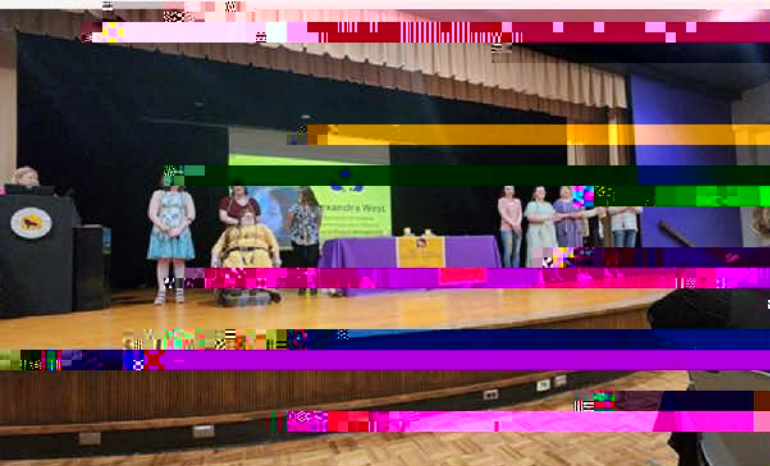
Student Awards

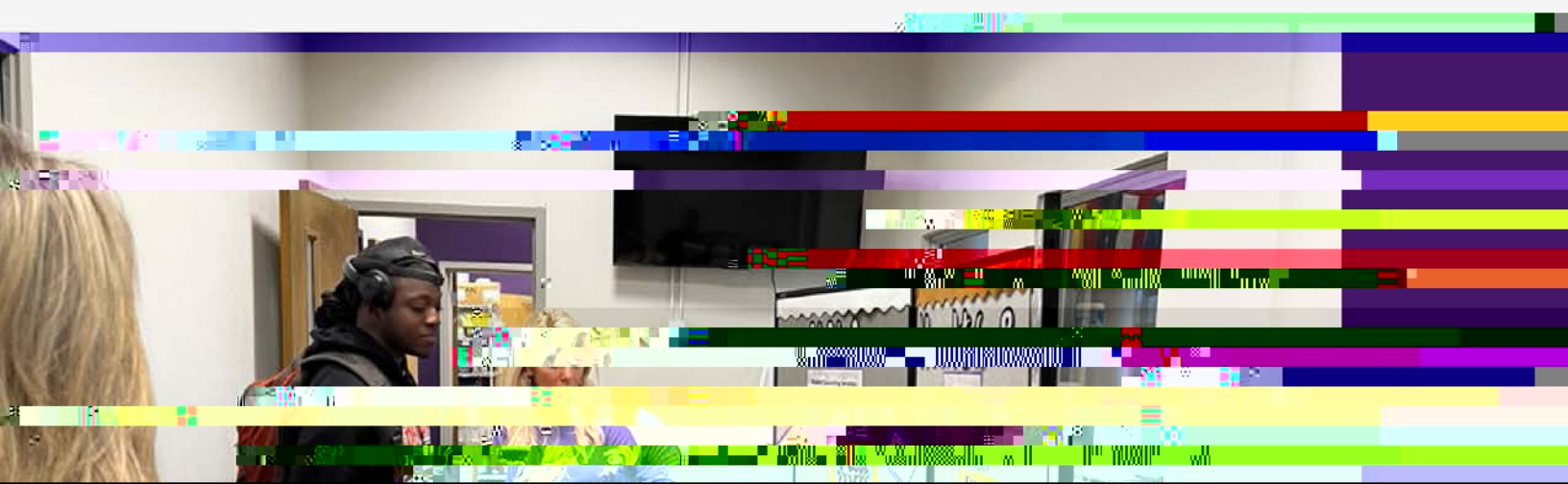
- Delta Alpha Pi Honor Society was awarded the 2023 Lions Cup
- Student Affairs Pride Award 2022-2023
- Staff Diversity Award 2023
- Air full-time staff certified in Mental Health First Aid
- DSS staff member elected to staff Senate and elected Vice President of staff senate
- DSS staff member elected president of AL-AHEAD (Association on Higher Education and Disability)
- DSS staff member elected president of Institute
- DSS Student Awards
 - Dean's Award CASE (College of Arts, Science, and Engineering)
 - Distinguished Academic Achievement Award
 - Distinguished Professor Disability
 - Undergraduate &

4

Mentoring Program

- 24.3% (90) of students served by DSS are registered with the mentoring program.
- The purpose of DSS Peer Mentoring is to empower students with disabilities to excel in all areas of their personal growth, increase their skill and ability to handle interpersonal relationships, communication, time management, organization, problem-solving, and critical thinking. The program also encourages students to become self-reliant, develop leadership skills, and practice positive relationships.







UNIVERSITY HEALTH SERVICES

University of North Alabama



HIGHLIGHTS

1

Significant

- \$433,558 in **free health services to students and employees**
 - Including \$30,512 in **free mental health services for students** (\$20,000 direct savings to employees for a 15-minute telehealth visit and \$35 co-pay)
- Over \$15,000 in **employee direct visit savings to UNA insurance plan** (does not include reduced cost services and medications)
- Graduate Assistant position developed a thorough partnership with the Department of Kinesiology and the Health and Well-Being Collective
- Launched **National College Health Assessment (NCHA)** for the first time at UNA in Fall 2022. This data is imperative to help execute data-driven decisions under the **Health Promoting University** framework.
- The **Healthy Lion Council** (reinaugurated in Fall 2022) works with the Health & Well-Being Collective. This registered student organization develops, plans, and assists with programming and health promotion across campus during the fall and spring semesters.
- A **Medication Safety Drop Box** installed on campus allows for safe disposal of prescription medication. This is a grant opportunity with the Alabama Extension Office and a partnership with the UNA Police Department.
- **Research collaboration** with Anderson College of Nursing and Health Professions (ACONHP) faculty: *Utilization of a Screening Protocol to Increase Chlamydia Screening Rates in Female Patients in a University Clinic*
- **Health Services Clinic** relocated to the Garden Level of the Wilson Medical Arts Building in December 2022.



HIGHLIGHTS

2

Patient Satisfaction Survey



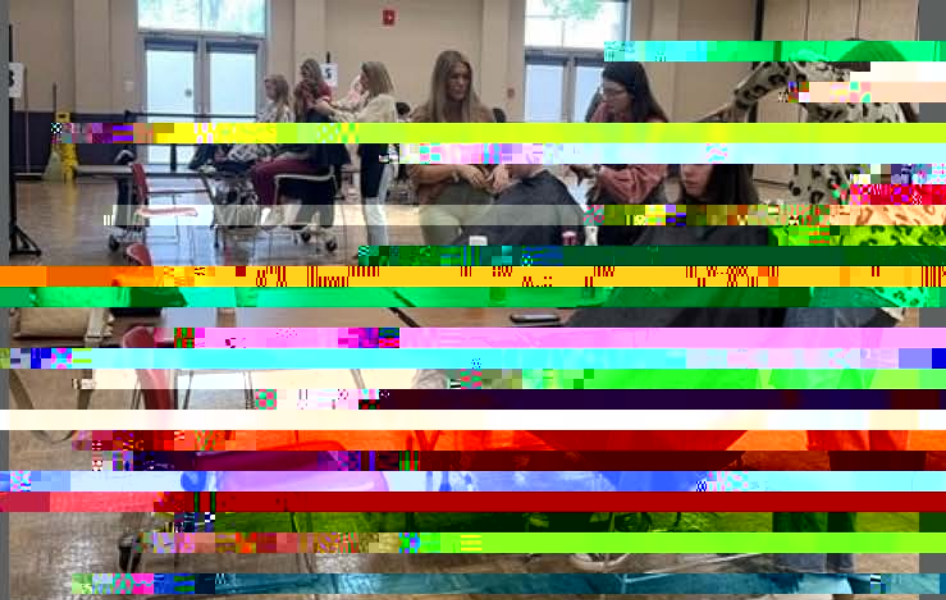
- 154 patients completed the voluntary and anonymous survey.
- 93% of respondents indicated they were satisfied or very satisfied with the appointment and health services.
- 87% of respondents agreed or strongly agreed that the services they received from Health Services made it easier to achieve their academic goals.
- 96% of respondents are likely or highly likely to recommend UNA Health Services to another individual.
- *Additional respondent comments:*
 - "I love how streamlined the process is now. The NP was very kind and thorough, as well."
 - "The staff are always friendly, knowledgeable, and easy to contact regarding any issue."
 - "Flu shot offering in the GLIC was extremely convenient. Jenn Ann was very professional, courteous, and welcoming."
 - "Conigrum's banking appointment was so easy and anyone who I came into contact with was helpful and friendly, and wanted to help me feel better. This was probably the smoothest I've ever had."
 - "The UNA team are professional, conscientious, and extremely competent and caring professionals. We are most fortunate to have them serving the UNA campus community."





UNIVERSITY HEALTH SERVICES

University of NORTH ALABAMA



HIGHLIGHTS

3

Partnerships and Programming

The annual goal of increasing community health data obtained from the American College Health Association's National College Health Assessment identified gaps in health promotion and areas to target specific interventions to improve the well-being of those who live, learn, and work on campus.

- 2 Kinesiology Department Health Promotion Internships completed
- 23 Anderson College of Nursing and Health Professions' Clinical Rotations Completed
- 26 on-campus collaborations and partnerships
- 8 community (off-campus) collaborations and partnerships
 - Alabama Department of Public Health
 - Alabama Department of Corrections
 - Cheeztah Chick
 - FastPace Behavioral Health
 - Listerhill Credit Union
 - M&M's Accountancy Services
 - Quench Shoals
 - Remedy Behavioral Health
 - Smashed Food Truck
 - Thrive Alabama



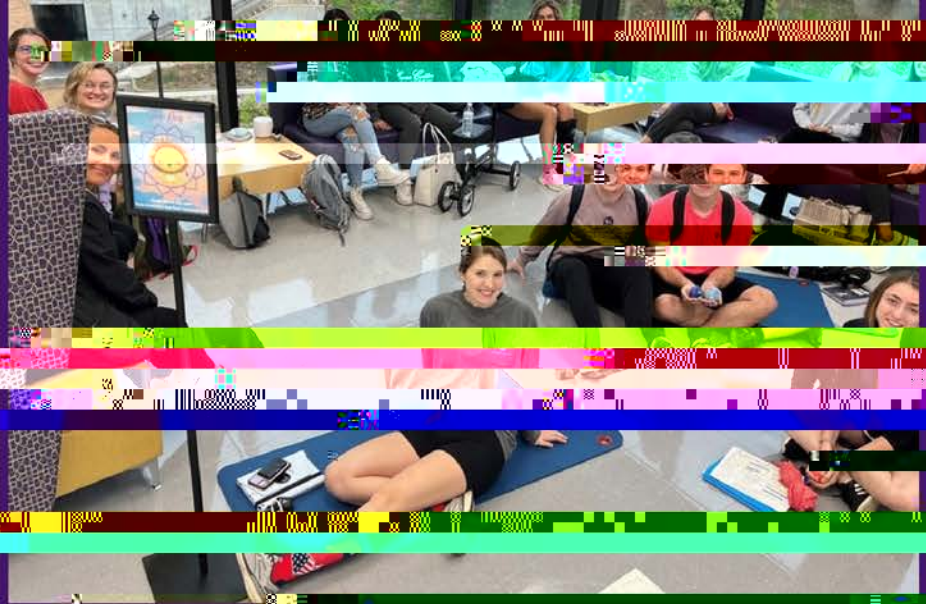
STUDENT COUNSELLING SERVICES

Operational Statistics

- 2,900 Clinical Appointments
- 477 Unique Individuals Served
 - 308 New Students
 - 189 Returning Students
- 1,717 Individual Therapeutic Sessions
 - 1,055 Individual Therapeutic Sessions by Appointment
 - 607 Crisis Intervention Appointments
 - 42 Visits to Zen Den (Mobile Units Established in Spring 2019)
 - 14 Walk-Ins
 - 57 Crisis Interventions
 - 4 Higher Level of Care Referrals
- 135 Group Counselling Sessions
- \$22,224



**STUDENT
COUNSELING SERVICES**
University of Northern Iowa



HIGHLIGHTS

1. Top 5 Most Common Student Systems Addressed

1. 71% - Stress / Overwhelmed
2. 68% - Depression
3. 39% - Anxiety
4. 31% - Academic Concerns
5. 21% - Substance Use

2. Retention Support

- 54% of Summer 2022 graduates received in-clinic services
- 71% of Fall 2022 graduates received in-clinic services
- 12% of Spring 2023 graduates received in-clinic services

3. Nine Mental Health First Aid Trainings for Campus and Community

- 7 Adult Mental Health First Aid
- 2 Youth Mental Health First Aid
- 128 total participants

4. Programming and Workshops

- 52 Total Campus Groups Events (including collaborative events with the Department of Athletics, University Health Services, and the Mitchell-West Center for Social Inclusion)
- 966 Total Student Interactions
 - 619 Unique Individual Student Interactions
 - 347 Students Returned for Multiple Program Interactions



STUDENT
COUNSELING SERVICES
University of NORTH ALABAMA



HIGHLIGHTS

5

74 Psychoeducational Presentations

- 1,373 Total Student Interactions through both First Year Experience (FYE), general classroom, and student organization experiences

6

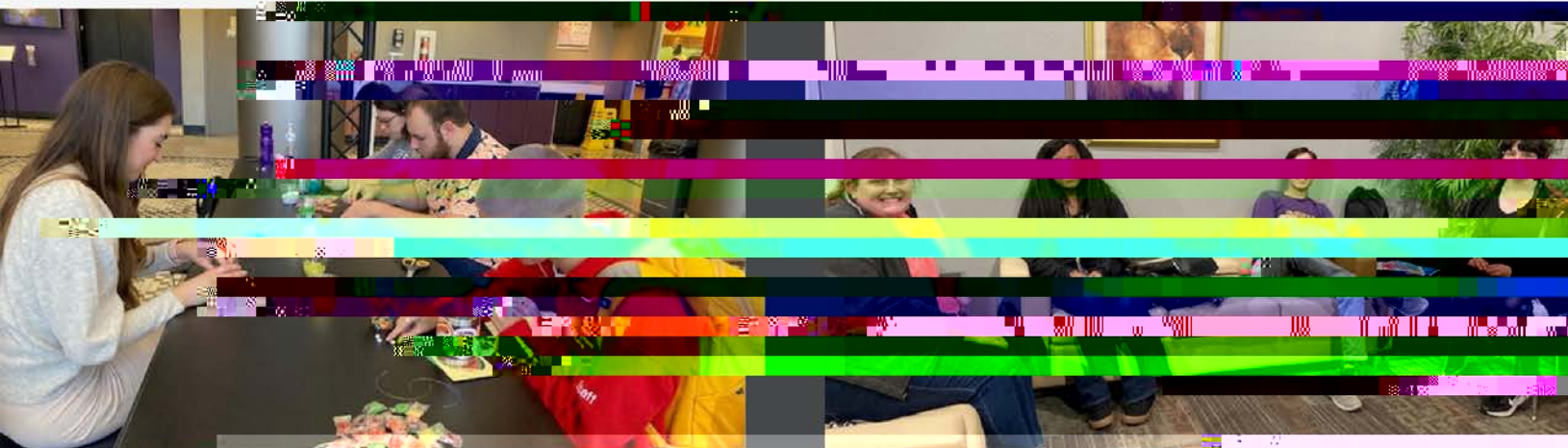
Social Media Interactions

- 42,786 interactions across all platforms
- Coffee with Counselors was well-received in spring 2023, leading our social media educational content

7

Student Satisfaction Survey Spring 2023

- 95 Total Responses – Voluntary and anonymous
- 100% reported they felt heard, understood, and supported
- 90% can believe the services they received will positively impact their mental health and well-being
- 98% plan to schedule another appointment
- 99% would recommend Student Counseling Services to a close friend



HIGHLIGHTS



8

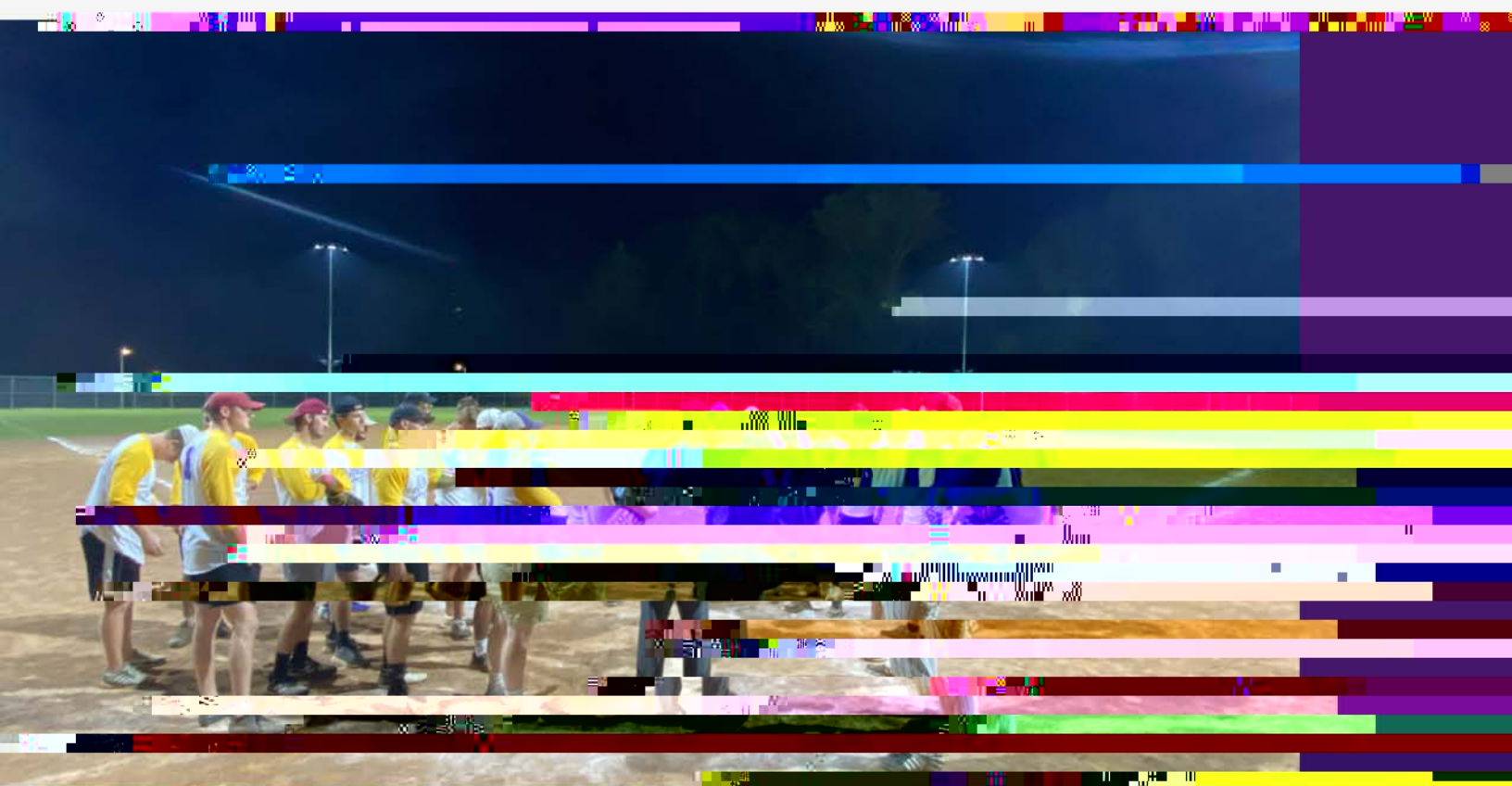
Student Satisfaction Survey

- "Laci was very friendly and lovely to talk to. It felt like she **genuinely listened and cared** and that she wanted to understand in order **to help me.** I'm excited to continue working with her."
- "Everyone was so **nice and welcoming.** They really **made me feel at home.**"
- "I have been having severe issues lately that I think would be worse had I not started working with my **therapist.** I believe the environment **and processes here make it** easily accessible to **reach out and make appointments or for general help, even.** The people at the **desk are always friendly to me on my arrival.** In general, I feel **the counseling department, resource, and community for students at UNA."**

9

Departmental and Staff Accomplishments

- Maggie Stutts **will continue to supervise** Associate Level Counselors
- Five **students successfully completed internships at SCS** through Departments of Social Work and Counselor Education.
- Health and Well-Being staff **completed training** for **"The ABC's of Suicide Risk"**. **Dr. Tina Smith, Health and Well-Being Coordinator - Student Counseling Services**
- Student Counseling Services had three **staff members recognized** at the **2023** Division of Student Affairs **Professional Development Luncheon in Spring 2023.** Stutts - **Silent Roar Award**, **Michelle Smith - Spirit Award**, and **Megann Thompson - Dedicated Service Award.**
- Received a **\$5,000 endowment** from **the Fisher Family** in honor of **"Connor's House"**. This generous donation **helps support students struggling with family or relational dependency / recovery issues.** These funds are continuing to support the development of **long-term recovery** on the campus **at UNA.**



UNIVERSITY OF NORTH CAROLINA

Anderson Bike Program

- 25 E-bikes and helmets were donated as well as four bike racks and a 1-year commitment for a graduate assistant, principal
- Recipients: 50 E-bikes: 95
- International students: 32%

Club Sports

- Scholarships Awarded: 27
- Scholarship Funds Awarded: \$44,500
- **Baseball Club**
 - Currently ranked #1 in the nation
- **Esports Club**
 - Esports hosted the MANE Event, a school tournament, with 16 schools competing
- **Disc Golf**
 - Competed in national championships in North Carolina in April





UNA RECREATION

University of North Alabama



HIGHLIGHTS

1

2

Student Recreation Center

Outdoor Recreation

- Total number of patrons: 46,364
- Individual participants: 3,135

- Trips hosted: 9
- International students who participated: 70%
- Checkouts: 1,612
- Total number of individuals who checked out equipment: 242

3

4

Intramural and Open Sports

Group Exercise Classes

- Games: 572
- Teams: 273
- Individual participants: 1,928
- Total participants: 4,323

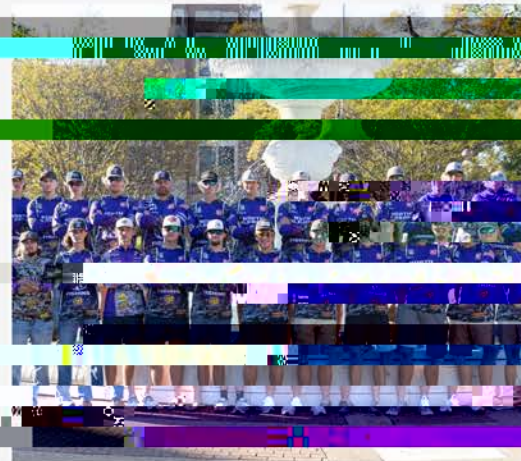
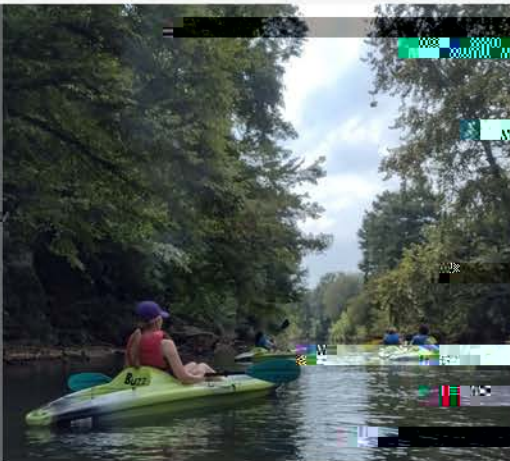
- Total participants: 4,025
- Total classes: 66





Department Highlights & Staff Accomplishments

- Branded the Student Recreation Center gymnasium floor with new UNACOLOR
- Purchases:
 - 15-passenger motor coach
 - 5 paddle boards
 - 2 picnic tables
 - 2 futsal goals
 - 10 bicycles
 - New Outdoor Adventure Center furniture
- Repaired SRC gymnasium curtain and keypad
- Created an online E-Pay system
- Acquired a house on Cumberland for storage



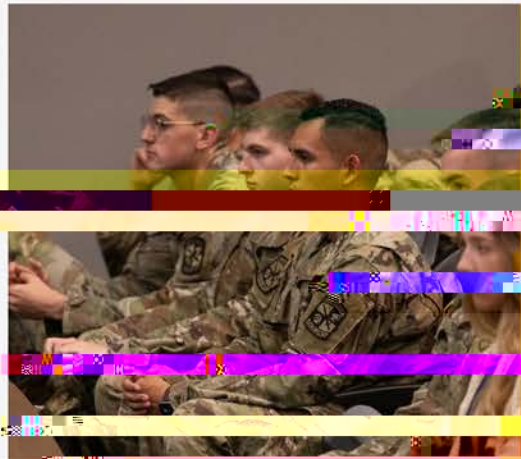


MILITARY & VETERAN SERVICE CENTER

As of January 3, 2022, the Military & Veteran Service Center officially transitioned from the Military & Veteran Service Center office to the Office of the Registrar. This transition allows all of the departments that directly support enrollment, financial aid, and student accounts to be under the same portfolio. An added benefit is that veterans and their dependents may now access the Registrar's office for registration. The Division of Student Affairs continues to support the Military & Veteran Service Center programmatically as well as in the Registrar's office. The Registrar's office is the primary point of contact for student registration.

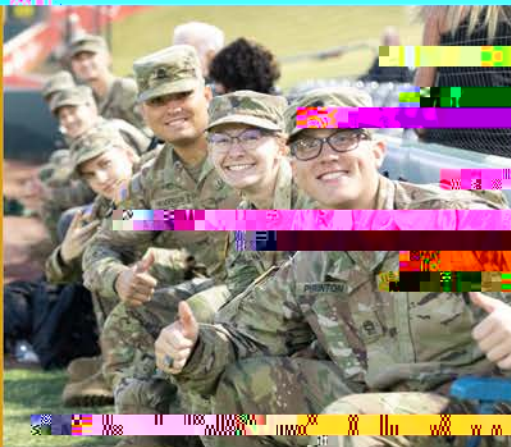
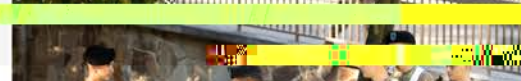


MILITARY & VETERAN
SERVICE Center
University of NORTH ALABAMA



HIGHLIGHTS

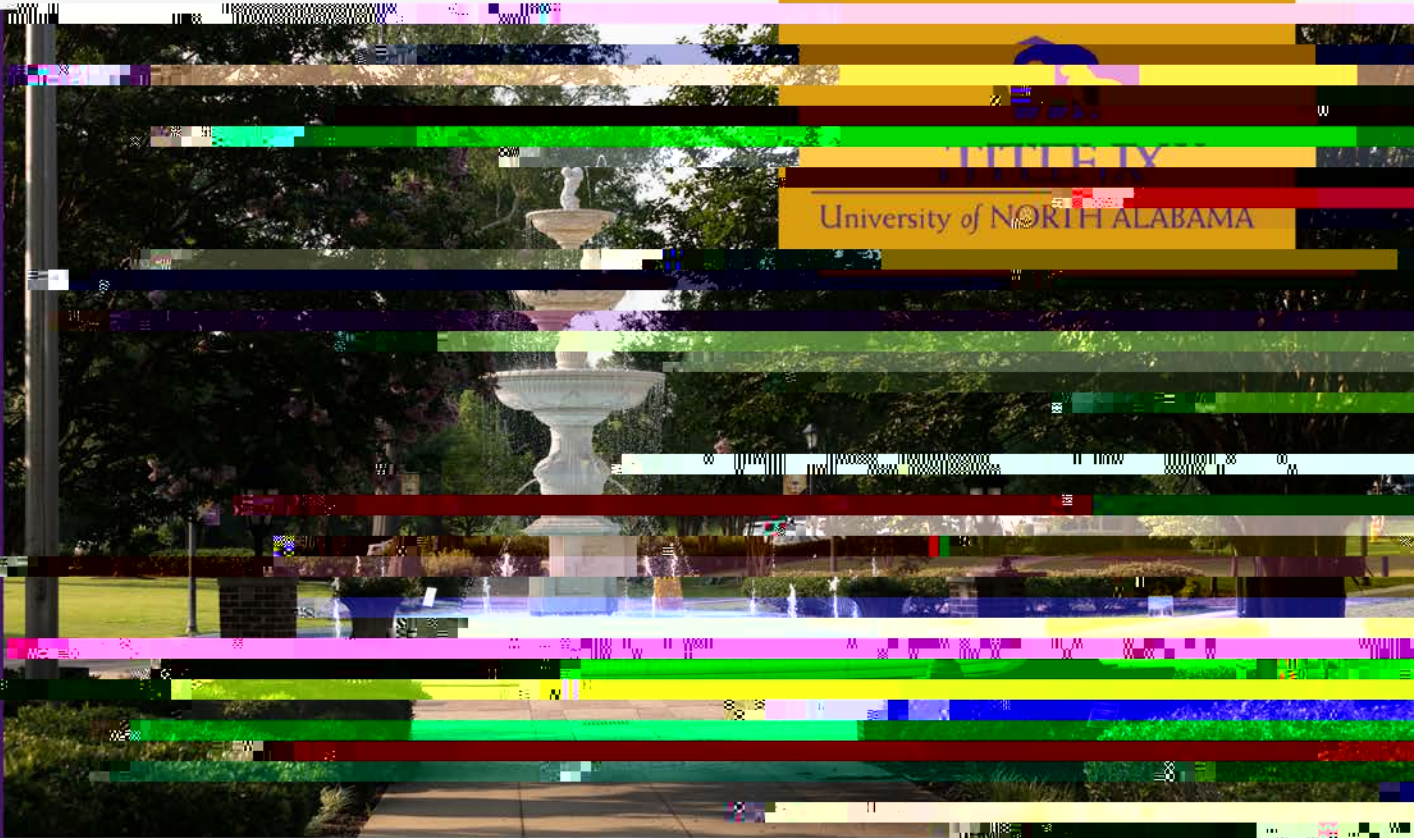
- In Spring 2023, 276 students were Military Connected Veterans/Dependents receiving Federal Veterans Affairs, State National Guard, and Department of Defense (DOD) education-related benefits. This number included all chapters as well as Alabama National Guard Educational Assistance Program (ANG EAP) Only.
- \$1.38 million in tuition and fees were paid to UNA, of which \$524,000 came directly from the Department of Veterans Affairs.
- 65 Veterans as Military Heroes Scholarship Recipients were certified in Fall 2022 and 130 in Spring 2023.





UNIVERSITY CASE MANAGEMENT

- Referrals to University Case Management saw an increase of 45% from 416 in 2021-2022 to 602 in 2022-2023.
- The largest growth was seen in referrals of academic, financial, and social adjustment concerns.
- 184 referrals were made to additional on-campus support services with the largest number going to Disability Support Services (51) and an additional 18 to off-campus services (numbers for Fall 2022 and Spring 2023).
- Caring for the Pride Emergency Financial Assistance saw a 100% increase with a total of \$27,306.32 distributed (from Spring 2022).
- 750 Meal Swipes were distributed to students through the Emergency Food Bank.



Highlights

- Facilitated mandatory reporting training to graduate assistants, research assistants, and other campus employees.
- Provided Title IX information to international students and staff in the Office of International Affairs.
- Participated in tabling events for SOAR, Spring Break safety, and Sexual Assault Awareness Month.
- "Get Inclusive" online training continues to be an annual requirement for employees.
- Senior Administrative Assistant, Maxie East, to increase professional development and support.
- Participating in a consulting process with Grand Rivers Solutions to enhance Title IX services to students with the following:



