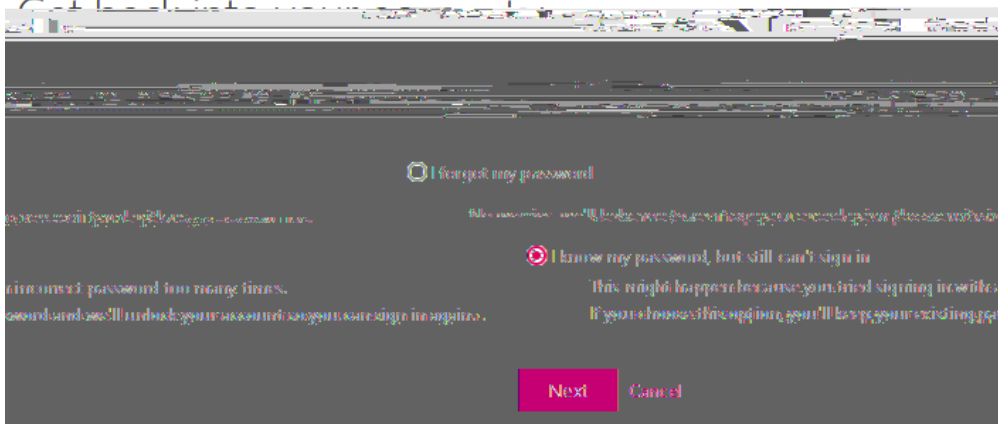


Self-Service Password Reset Lock Out Instructions

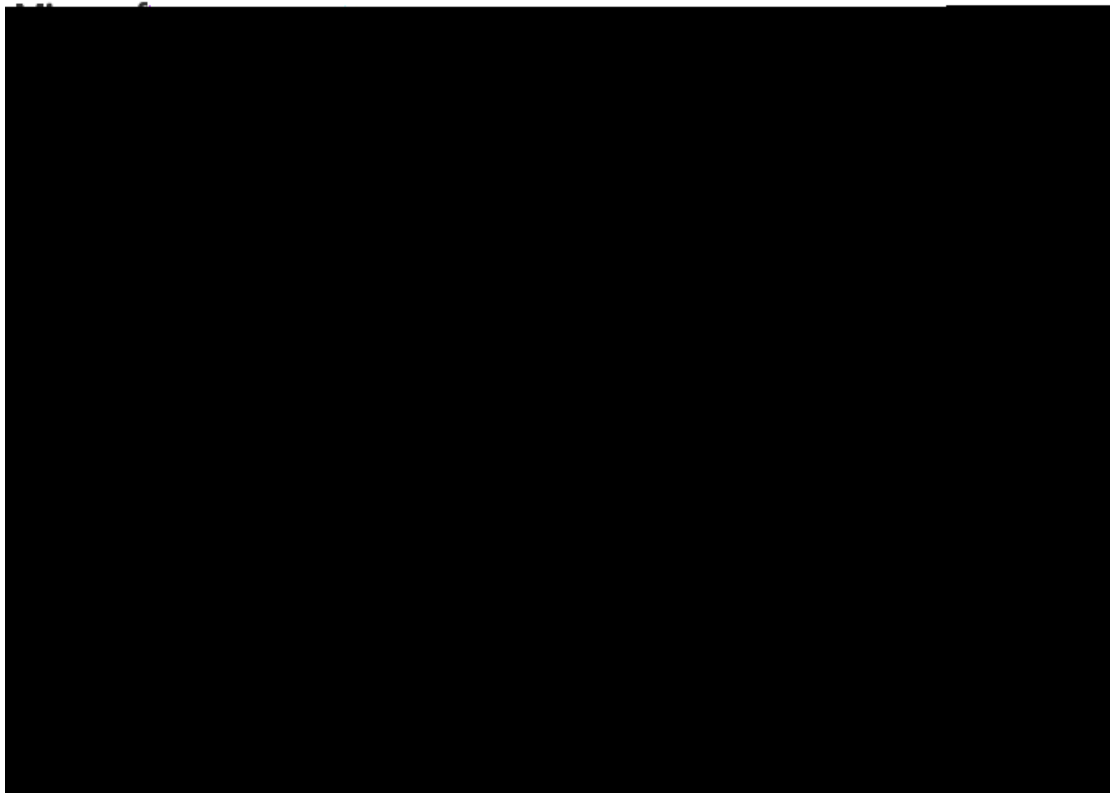
Forgot your password or you are locked out? This is only available if you have followed the previous steps to verify your identity.

1. Visit <https://passwordreset.microsoftonline.com/> to reset your password or unlock your account using one of the methods that was previously setup.

Microsoft



2. Choose the preferred method for verifications.



3. After 2 forms of verification, your account will be unlocked or you will be allowed to reset your password

